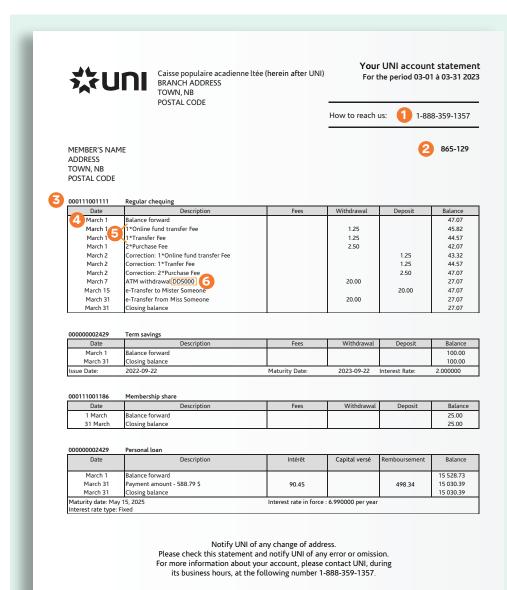


MONTHLY ACCOUNT STATEMENT

online or paper

After the transition, you continue to receive your statements in the same way as before, either in paper or virtual format.

The account statement includes all the information of your chequing, savings and investment accounts, loans, as well as a summary of user fees.



- 1 Phone number of the Client Contact Centre Monday to Friday, 8:30 a.m. to 6:00 p.m.
- 2 865 The number of the institution
- 3 Account number and product name.
- 4 Transaction and plan fees are now billed on the first day of the following month.
- 5 For members who do not have a plan, the number in front of the asterisk (*) indicates the number of transactions carried out (e.g., 2*Purchase \$1.25 fee for each, for a total of \$2.50).
- 6 DD5000 is the ATM number.

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Sign up for virtual account statements today by contacting our Client Contact Centre at **1-888-359-1357** to register for the "My Profile" tool and gain access to your virtual account statements.

